SERVICE EMERGENCY REPORT

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1. GENERAL

1.01 This section provides procedures for reporting abnormal or hazardous conditions which have already or could interrupt telephone service or cause major plant damage.

1.02 This section is reissued to update procedures and organizational structures to comply with the Modified Final Judgement (MFJ). Included are:

(a) Elimination of customer switching system emergency reports.

(b) Establishing Bell Communications Research reports contact.

(c) Revision of Form P7098 Notification chart for Service Emergency Reports (Fig. 1).

(d) Establish Portland's FMAC-M as the Network Reports Center (NRC) with a new reporting telephone number.

1.03 This reissue is a general revision, no revision arrows have been used to indicate changes.

1.04 Service Emergency Reports (SERs) are required to:

(a) Keep management informed of major service problems.

(b) Provide for centralized assistance and coordination of equipment and force procurement.

(c) Allow for summarization of damages, costs and effects on service.

(d) Advise authorized representatives of the government of failures which have serious or adverse effects on the general public or military communications.

(e) Advise External Affairs personnel of serious interruptions or failures that may receive "press" reactions or commission attention. Provide Public Relations and Community Affairs personnel current

NOTICE
The information contained herein should not be disclosed to unauthorized persons. It is meant for use by authorized representatives of U S WEST, Inc. and Mountain, Northwestern and Pacific Northwest Bell Telephone Companies only.

and accurate information for preparation of media releases.

(f) Inform U S WEST and Bell Communications Research of major service failures.

(g) Inform Independent Company offices when conditions require it.

1.05 Conditions which may seriously interrupt service or result in major plant damage must be reported immediately to the Network Reports Center (NRC) and supervision must be notified through normal lines of organization.

1.06 Equipment which is owned by others, for which PNB performs maintenance under a contract, must not be reported via the SER. Release of information on outages or failures of non-PNB equipment violates Proprietary Information considerations of the owner company.

2. GOVERNMENT SECURITY REQUIREMENTS

2.01 The word "Government" in this section includes all levels and branches of Federal, State and Local Government and the Armed Services (military).

2.02 Government defense agencies must be informed immediately of outages of any military circuit under PNB control regardless of cause. These reports must include involved circuits only.

3. REPORT CENTER RESPONSIBILITY

A. Network Report Center (NRC)

3.01 The Network Report Center (NRC) for Pacific Northwest Bell (PNB) is responsible for:

(a) Receiving the SER (P-7097), Fig. 3, information via a telephone call from field reporting locations (24 hours per day, 7 days a week).

(b) Reviewing the information and checking for completeness and accuracy.

(c) Assigning a SER serial number to each report.

(d) Preparing and formatting the report for transmission on the PNB NET, a teletype network. Reports must be transmitted promptly after receipt from the field.

(e) Notifying PNBs External Affairs Department of outages which may receive commission attention and/or media reaction or where public news releases may be required or requested. Both External Affairs groups must be notified, each will provide the NRC with call out lists. (Note: It is important to contact both External Affairs groups within one hour of the failure, 24 hours per day, 7 days per week.)

(f) Notifying Independent Telephone Companies and/or the Bell Independent Relations office of their involvement. Notification must take place promptly. If an emergency call list has not been provided or if contacts cannot be completed, the Bell Independent Relations office should be called.

(g) Providing advance notification to the Corporate Reports Center during normal business hours. Refer to "Network Reports Center Guide for Reporting Abnormal Conditions to the Corporate Report Center" (Fig. 2).

(h) Follow up to make sure a final SER report is transmitted in reasonable time.

P 7098 (5-84)
002-502-900PN

NOTIFICATION CHART FOR SERVICE EMERGENCY REPORTS

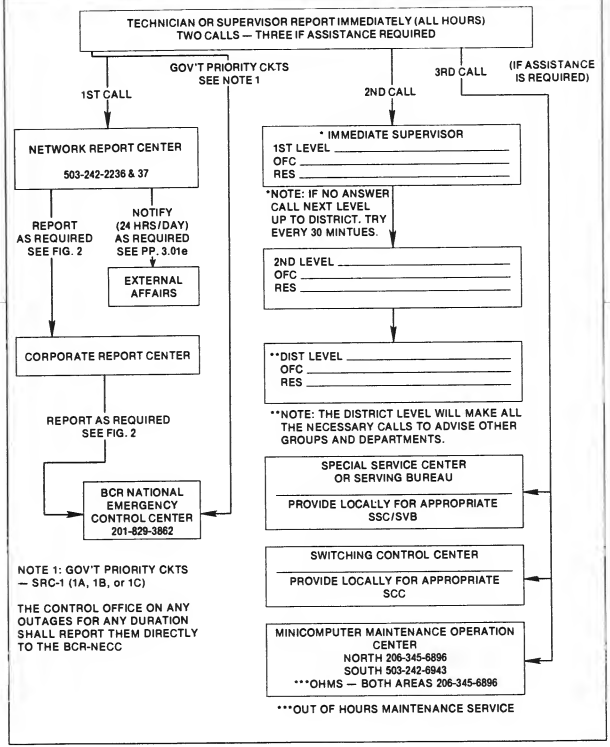

TECHNICIAN OR SUPERVISOR REPORT IMMEDIATELY (ALL HOURS)
TWO CALLS — THREE IF ASSISTANCE REQUIRED
1ST CALL
GOV'T PRIORITY CKTS
SEE NOTE 1
2ND CALL
3RD CALL
(IF ASSISTANCE IS REQUIRED)
NETWORK REPORT CENTER
503-242-2236 & 37
REPORT AS REQUIRED SEE FIG. 2
NOTIFY (24 HRS/DAY) AS REQUIRED SEE PP. 3.01e
EXTERNAL AFFAIRS
CORPORATE REPORT CENTER
REPORT AS REQUIRED SEE FIG. 2
BCR NATIONAL EMERGENCY CONTROL CENTER
201-829-3862
NOTE 1: GOV'T PRIORITY CKTS — SRC-1 (1A, 1B, or 1C)
THE CONTROL OFFICE ON ANY OUTAGES FOR ANY DURATION SHALL REPORT THEM DIRECTLY TO THE BCR-NECC
* IMMEDIATE SUPERVISOR
1ST LEVEL
OFC
RES
*NOTE: IF NO ANSWER CALL NEXT LEVEL UP TO DISTRICT. TRY EVERY 30 MINTUES.
2ND LEVEL
OFC
RES
**DIST LEVEL
OFC
RES
**NOTE: THE DISTRICT LEVEL WILL MAKE ALL THE NECESSARY CALLS TO ADVISE OTHER GROUPS AND DEPARTMENTS.
SPECIAL SERVICE CENTER OR SERVING BUREAU
PROVIDE LOCALLY FOR APPROPRIATE SSC/SVB
SWITCHING CONTROL CENTER
PROVIDE LOCALLY FOR APPROPRIATE SCC
MINICOMPUTER MAINTENANCE OPERATION CENTER
NORTH 206-345-6896
SOUTH 503-242-6943
***OHMS — BOTH AREAS 206-345-6896
***OUT OF HOURS MAINTENANCE SERVICE

Fig. 1 — Notification Chart for Service Emergency Reports
For Service Emergency Reports, Form P-7098

Network Report Center
Guide for Reporting Abnormal Conditions to the Corporate Report Center

The following general conditions are given as examples of situations that should be reported promptly by telephone.

* 1. Total or partial outage of an electromechanical or stored progam control entity which affects service to 40 percent of its associated main stations and/or trunks, or interruptions in call processing.

2. Bell or Independent Company operated office without long distance service (DDD) for more than three hours.

* 3. Damage resulting from known or suspected sabotage or willful destruction.

* 4. Damage to equipment in a central office resulting from a fire, flood, tornado, or hurricane.

* 5. Conditions associated with a storm or serious disaster which may become nationwide news and might raise questions as to the extent telephone service is affected or emergency telephone service is needed.

* 6. Any other communication problem which has the potential to cause reaction from the media, government, regulatory, or a major customer.

7. Major catastrophies requiring emergency telephone service, e.g., an air crash, riot, or a severe earthquake.

* These items are to be reported by the Corporate Report Center to the BCR-National Emergency Control Center.

Fig. 2 - NETWORK REPORT CENTER - GUIDE FOR REPORTING ABNORMAL CONDITIONS TO THE CORPORATE REPORT CENTER

3.02 The Network Reports Center is located at:

819 S.W. Oak
Room 730
Portland, OR
(503) 242-2236
(503) 242-2237

NOTE: The old reporting number 206-682-9500 will be call forwarded during a transition period of 6 to 12 months.

B. Corporate Report Center (CRC)

3.03 The Corporate Reports Center is responsible for:

(a) Reviewing all SERs transmitted over PNB-NET.

(b) Selecting and compiling major failure events for the Significant Outage Report (SOR).

(c) Receiving the advance notification telephone contacts.

(d) Informing PNB Corporate Management (via distribution of the SOR and/or direct telephone calls) of major service failures. Note: SOR information is compiled on the next working day after the initial SER is filed.

(e) Notifying the BCR Emergency Center of certain conditions and major outages as designate by an asterisk in Fig. 2.

3.04 The Corporate Reports Center is located at:

1600 7th Ave.
Room 2201, Bell Plaza
Seattle, WA 98191
206-345-8121

C. Bell Communications Research National Emergency Control Center (BCR-NECC)

3.05 The BCR-NECC receives reports from all BOCs, screens the reports and furnishes the Defense Communications Agency (DCA) immediate information on failures which affect National Security/Emergency Preparedness (NS/EP) communications service.

4. EMERGENCY CONTROL AND OPERATING CENTER RESPONSIBILITIES

4.01 The operations of the Emergency Operating and Emergency Control Centers is covered in Company Instruction 128 - Emergency Operational Procedures - Major Restoration Manual.

4.02 Use of the SER procedures as outlined in this section will be discontinued when emergency operating centers are activitated.

4.03 Emergency centers are structured to be operational support for restoration at three levels.

(a) Emergency Operating Centers (EOC or DEOC) are established coincident with the Distribution Services I&M district boundaries. Each district has a primary and alternate location.

(b) Company Emergency Operating Centers (CEOC) are structured to provide duplicate facilities in Seattle and Portland. Either location can function as a primary or alternate as necessary to effectively function and support the restoration effort. This division level management group will convene at one of the following locations.

Room 3B03 Bell Plaza
1600 7th Ave.
Seattle, WA

or

Room 4S10 Lincoln Bldg.
421 S.W. Oak St.
Portland, OR

(c) Executive Emergency Control Center (EECC) has one location where department head managers, or their representatives, meet to assist in the restoration effort.

The EECC is located at:

Room 3804 Bell Plaza
1600 7th Ave.
Seattle, WA

(d) During an emergency PNB officers can switch their operations to the rooms adjacent to the EECC if necessary.

3805 and 3806 Bell Plaza
1600 7th Ave.
Seattle, WA

(e) The Bell Communications Research Emergency Center receives emergency reports from the Bell Operating Company (BOC) Corporate Reports Center on major catastrophies i.e., fire, flood, explosions, riots and isolations. It is located at:

435 South Street
Room 1K126
Morristown, NJ 07960
201-829-3682

5. FIELD FORCE REPORTING RESPONSIBILITIES

5.01 Field forces are required to place two phone calls reporting abnormal and/or hazardous emergency conditions. An optional third call is necessary if assistance from a Switching Control Center or the Minicomputer Maintenance Operation Center is required.

(a) First Call - to the Network Reports Center by the employee encountering the condition or having the most knowledge of the condition. It is not necessary to be a control office to initiate a report, anyone with knowledge of the condition or of a specific circuit affected by the condition has the responsibility to file a report.

(b) Second Call - use the Normal lines of organization to notify levels of management up to District level. The District manager will make a judgement on the necessity of advising other groups, departments and higher levels of management up to and including company officers.

(c) Third Call (optional) - to the Switching Control Center or the Minicomputer Maintenance Operations Center to obtain assistance from the centralized work force for stored program control system and minicomputer equipment.

5.02 Field forces must recognize and identify abnormal and hazardous conditions which require reports. Table A - SERs - Abnormal Conditions contained in this section outlines reporting guidelines which generally follow the categories listed below:

(a) Government Priority Circuits
(b) Special Service and Exchange Circuits
(c) Access Lines Serving Interexchange Carrier and Mobile Telephone Providers
(d) Central Office Switching Systems
(e) Intra LATA Services
(f) Exchange Subscriber Services
(g) Power Plants
(h) Computer Systems
(i) Plant Damage and Theft
(j) Computer Centers

5.03 Information required for a SER report is formatted using Form P7097 - see Fig. 3 and paragraph 7.

6. SERVICE EMERGENCY REPORTS (INITIAL, SUPPLEMENTAL AND FINAL)

6.01 Service Emergency Report (SER) must be made on abnormal conditions defined in Table A - SERs - Abnormal Conditions.

6.02 Service Emergency Reports (SER's) must be made on hazardous conditions. A hazardous condition is defined as conditions which pose a threat or potential threat to service. Some of these conditions may be from a potential physical threat, i.e., storms, riots, etc., while others may be from planned major activity, i.e., Dial by Dial replacements, SPC updates, Minicomputer updates, etc., which could impact a large quantity of customers.

NOTE: Do not report as a hazardous condition normal job operations, such as power plant rearrangements, cable relocations, or normal maintenance activities which have been planned and scheduled to avoid affecting service.

6.03 Abnormal and hazardous conditions are tracked by a series of reports (initial update or supplemental(s) and final reports).

(a) Initial Report - The initial report must be made immediately and contain all available information at the time. DO NOT DELAY THE INITIAL REPORT TO GATHER COMPLETE DETAILS.

(b) Supplemental Report(s) - Supplemental Report(s) are to be made to provide details not known at time of initial report, report status of restoration, provide projected completion dates and post significant changes of conditions.

NOTE: In cases where multiple initial reports are filed due to a common cause, combined supplemental reports will serve to update all reports. The NRC will direct which reporting entity will continue to report status, usually the entity with the closest proximity to the failure. All other standing initial reports will be closed out with a referral to the combined report.

(c) Final Report - A Final Report must be made only when the reported condition has been cleared and all service restored and permanent repairs are complete. The final report must contain a complete summary including any items not previously reported.

7. PREPARATION OF THE SERVICE EMERGENCY REPORT FORM P7097

7.01 Service Emergency Reports take priority over everything except SAFETY. It is important that the SER is filed immediately.

7.02 Form P7097 - Service Emergency Report (Fig. 3) provides the information required and the order in which the NRC will receive the information.

Use of this form will expedite filing reports with the NRC.

7.03 Prepare the P7097 as follows:

Line 1 - Enter date and time the report was filed with the Network Reports Center (NRC).

Line 2 - Enter the Area and Reporting Office.

Line 3 - Enter the serial number assigned to the report by the NRC and circle Initial, Supplemental or Final.

Line 4 - Circle type of report; Abnormal or Hazardous. Enter "Type of Outage" (See Table A - Type of Outage column) information for the condition requiring the report.

Line 5 - Enter the exact date and time of failure, etc.

Line 6 - Enter exact date and time service was restored or hazardous condition was restored.

Line 7 - Enter the identity or description of the service involved.

Line 8 - Enter the estimated number of circuits for Intercity, Intracity, and Special Service categories. Enter the number of stations affected in the Switching System, Exchange Service and Isolation categories.

Line 9 - Enter the point to point information for facility failures, etc.

Line 10 - Enter Control Office information.

Line 11 - Enter location of trouble, address, manhole, etc.

Line 12 - Enter cause of failure.

Line 13 - Enter Prospect for restoration completion.

Line 14 - REMARKS: Provide all specific details which will help to explain what has happened or may happen. Remember: It is necessary to make the situation clear to others. Include action taken, name of Independent Company (if involved), number of subscriber reports, etc. For Cable Dig-Ups, provide the following information:

1. The date that the digger was last contacted on the subject of preventing dig-ups.

2. Was PNB notified in advance of the digging activity?

3. Was a cable location made?

4. Was the dig-up reported by the digger?

Line 15 - Reporting Supervisor: Include the name of the Reporting Supervisor and the Telephone Number, with the initials of the employee preparing the report.

7.04 Read the completed report for accuracy and clarity, then file the report with the Network Report Center by telephone.

8. Transmission and Distribution of SERs

8.01 Transmission of SERs by the NRC is made by teletypewriter (P7097 format). See Appendix 2 and 3.

8.02 Distribution of SERs is made by the PNB NET Control Center located in 1600 Bell Plaza, Room 3804, Seattle, Washington.

8.03 The abnormal conditions the NRC is responsible for reporting on are covered in Table A, SERs - Abnormal Conditions.

NOTE: Reports on damage due to sabotage, willful destruction, or theft are not given general distribution. These reports are telephoned by the NRC to the Corporate Report Center during regular business hours and to the Network Services Staff outside of regular business hours.

9. ORDERING GUIDE - FORMS

9.01 See your PNB Forms Catalog for ordering the forms listed below.

- Form P7097, Service Emergency Report
- Form P7098, Notification Chart for Service Emergency Reports or Customer Switching System Emergency Reports

P7097 (11-81)
002-502-900PN

Pacific Northwest Bell

Service Emergency Report (SER)

Date _____ Time _____

Area _____ Reporting Office _____

Serial No. _____ Initial, Supplement, or Final

Type of Report: Abnormal or Hazardous Category: _____

Failed: Date _____ Time _____

Restored: Date _____ Time _____

Identity of Service:

Service Affected:

From/To:

PCO:

Trouble Location:

Cause:

Prospects:

Remarks:

Reporting Supervisor: _____ Telephone Number _____

Fig. 3 — SERVICE EMERGENCY REPORT, Form P-7097

Table A — SERs Abnormal Conditions (Sheet 1 of 4)

	TYPE OF OUTAGES	OUTAGE CONDITIONS REQUIRING REPORTS	ASSIGNED REPORTING OFFICE	REPORT TO CENTER
A	GOV'T PRIORITY CKTS SRC-1 (1A, 1B or 1C) See Note 1 SRC-2 (1D, 1E, 1F, or 1G) See Note 2 (See Section 002-502-900PN, Par. 2.02)	Note 1: • Any outage of any duration. Note 2: • Any outage of two hours or more.	SVB - Control SVB - Non-Control Intermediate Office	Network Report Center and Bell Communications Research (BCR) Control Office and Network Report Center
B	SPECIAL SERVICES - Toll and Exchange	• Gov't - Five or more CKTS interrupted simultaneously for any duration due to a common failure. • Non-Gov't - Twenty or more CKTS interrupted simultaneously for any duration due to a common failure. • 25% of an Access Line Group or any intermachine trunking failure that seriously impedes the flow of traffic. • Any failure that may cause public reaction or news comments. • High priority customers (police, fire department, hospital, press, military, radio, television, etc.) - Any serious interruptions. • FAA Services when: (See Note 1) (1) 25 or more CKTS to a single FAA location are affected. (2) Air Route Traffic Control Center (ARTCC) - Any 300 Type Switching System failures affecting 10 or more positions at a single ARTCC. (See Note 1) (3) Remote Control Air-Ground Site (RCAG) - Any isolation. (4) STC serving an ARTCC - Any threatened or actual failure. • Coast Guard Radar Remote Services (Vessel Traffic System) when: (1) Total loss of either A and B radar control and monitor channels or A and B video facilities. (2) Any conditions of impaired service or expressed customer dissatisfaction with the service provided. (3) A Hazardous Report must be filed after two hours when redundancy has been lost on the radar control and monitor or video facilities.	SVB or MC Maintenance Center responsible for the serving link Note 1: ***FAA Service*** The serving SVB of an ARTCC shall be responsible for initiating the reports	Network Report Center Note 1 ***FAA Service*** Network Report Center and Bell Communications Research (BCR)
C	ACCESS LINES Serving Interexchange Carriers And Mobile Telephone Providers	• Voice Channels when: (1) Interruptions of 120 or more (or the equivalent) for any duration, due to a common cause. (2) Interruptions of 25 or more (or the equivalent) for 30 minutes or longer, due to a common cause. (3) Interruptions of 12 or more (or the equivalent) for one hour or longer, due to a common cause. • ICSC Access Ckt Group - 50% or more for five minutes or more. • A community without long distance service for any duration.	Plant Control Office or Switching Control Center	Network Report Center and all Interexchange Carrier companies involved.

	TYPE OF OUTAGES	OUTAGE CONDITIONS REQUIRING REPORTS	ASSIGNED REPORTING OFFICE	REPORT TO CENTER
D	CENTRAL OFFICE SWITCHING SYSTEMS	• Any failure seriously delaying traffic for five minutes or longer. • Any failure or condition that seriously impedes the flow of traffic on the DDD network. • Any failure that causes significant customer reaction. • The operation of *line load control* equipment for any duration. (See Note 1) • Electronic Switching Systems (ESS) when: (1) Service to 100 or more lines is impaired for any duration. (2) Any machine failure that seriously delays the completion of calls. (3) No. 1/1A ESS - Phase 4 or higher emergency action procedure has been initiated. (4) No. 2/2B ESS - A Level 6 or higher Maintenance Reset Function (MRF) emergency action procedure has been initiated. (5) No. 3 ESS - Level 4 or higher Recovery Control Unit (CU) Initialization emergency action procedure has been initiated. • Redundancy failures on central processing equipment (signal processors, central control, program store, call store, AMA, ringing and tone plants, etc) has been lost for three hours. Note: Redundancy failures should be reported as a Hazardous Condition Report. • Switching failures that cause isolations from E911, 911 or any emergency service.	Switching office Note 1 Operation of Line Load Control requires additional reports as outlined in C.I. 131.	Network Report Center Network Report Center Note: On ESS, if assistance is required, notify your Switching Control Center
E	INTRALATA SERVICE (Including intra and inter city service within the LATA)	• Interoffice Channels when: (1) Interruption of 72 or more for any duration, due to a common cause. (2) Interruption of 25 or more for 30 minutes or longer, due to a common cause. • Interoffice Trunk Group - 50% or more for five minutes or longer, due to a common cause.	Plant Control Office or Switching Control Center	Network Report Center
F	EXCHANGE SUBSCRIBER SERVICE	• A service failure that may cause public reaction or news comment. • A total service failure to high priority customers (police, fire department, hospitals, press, military, radio & television stations, etc.). • A failure affecting 200 subscribers or more due to a common cause. • Outages due to non-switching failures of 911, E911 or any emergency service isolating one or all offices.	MC - Maintenance Center for affected service.	Network Report Center

Table A — SERs Abnormal Conditions (Sheet 2 of 4)

Table A — SERs
Abnormal Conditions
(Sheet 3 of 4)

	TYPE OF OUTAGES	OUTAGE CONDITIONS REQUIRING REPORTS	ASSIGNED REPORTING OFFICE	REPORT TO CENTER
G	POWER PLANT Power plant includes any equipment pertaining to a power plant (commercial power, rectifiers, batteries, alternators, inverters, main discharge fuses, ringing supplies, interrupters, tone supply, etc.). Note: Power plant does not include carrier supplies, which are reported as CXR system under Intercity or Intracity Services.	• Any outage of 120 or more intercity CKTS for any duration. • Any failure that causes a central office or repeater station to fail. • Any commercial AC power failure that may cause the above two failures. Example: Emergency engine alternator fails to operate or is not readily available.		NRC
H	COMPUTER systems including minicomputers.	• Any activity that affects or causes to affect telephone service or revenue. Note: Interrupts classified as non-critical do not require a report, unless they directly or indirectly affect the performance or operation of telephone equipment that affects customer service or Company revenue. **See Table B for Minicomputer Systems-Critical Non-critical Classification and general information.**		NRC Note: If assistance is required notify your Minicomputer Maintenance Center
I	PLANT DAMAGE AND THEFT	• Any damage to Tel. Co. plant, (including buildings) - Due to; storm, fire, flood, battery explosion, water, or other acts of nature. Note: Fire and water damage report definitions are: Fire - Combustion of material causing any combination of heat, flame, or smoke that endangers or damages Tel. Co. property. Water - Any condition where water comes in contact with Tel. Co. equipment. (See Note 1) • Any damage to plant and/or personnel due to known or suspected sabotage or willful destruction. (See Note 2) • Any theft or suspected theft of plant. Note: Reports are not required for damage to, or thefts of telephone sets.	NRC	NRC Note 1: These conditions must be telephoned, as early as possible, to the Corporate Report Center or during outside regular business hours through the local management lines of organization. Note 2: Not given general distribution. See Section 002-502-900PN, Par. 8.03.

	TYPE OF OUTAGES	OUTAGE CONDITIONS REQUIRING REPORTS	ASSIGNED REPORTING OFFICE	REPORT TO CENTER
J	COMPUTER CENTERS	A. Definition of Service Affecting Systems (1) "Production Systems" which are those application systems (generally On-Line) which provide a necessary service to production personnel. Examples: CORD On-Line, Time-Share, DIRECT REJECT REENTRY, OCR CASH, PICS/DCPR, CSDS, TIRKS, LMOS/ARSB, MTTR. (2) Batch or "other systems" whose failures will have direct impact on 5% or more of our Company's customers. (Example: CRB-late or incorrect bills) B. Report all failures of "Production Systems" [A(1) above] that meet the following criteria: (1) Total system failures of 2 hours or more duration during normal production hours. (2) Partial system failures of 3 hours or more duration during normal production hours that affects the following: (a) 25% or more of users or, (b) disables one complete exchange or office entity. C. Report all failures of all "other systems" [A(2) above] which will have a direct impact on 5% or more of our Company's customers. D. Report ***all*** power outages that affects ***any*** computer system. • List computer hardware systems affected. • List all "Production Systems" affected. • Report time of outage and elapsed time from failure to total restoral of all application systems. • Report cause of failure, if known.	Finance and Comptrollers, Computer Centers in Seattle and Portland	Network Report Center Note: These reports shall be made during the work week (Monday/Friday) between 8:00 am and 5:00 pm. The reports on the weekends shall be held until Monday morning.
K	EQUIPMENT OWNED BY OTHERS UNDER CONTRACTED MAINTENANCE	Failures of equipment owned by others under PNB maintenance contracts must not be reported via the SER process. All failures should be reported to the companies which have contracted for PNB's maintenance to avoid violation of "Proprietary Information" agreements.	Office or Control Center responsible for individual contracts.	Individual companies only Do Not submit SER.

Table A — SERs
Abnormal Conditions
(Sheet 4 of 4)

Minicomputer System	Classifications		
	Critical	Priority	Standard
1A AMARC-Automatic Message Acctg. Record Center	X		
12A CIS-Customer Information System			X
ACA-Automatic Call Analyser			X
ADS-Audio Distribution System			X
AMACCS-Automatic Message Acctg. Control Center System		X	
AOS-Automated Office System			X
ARSB/LMOS-Automatic Repair Service Loop Maint Op. System		X	
ATA-Automatic Trbl. Analysis System		X	
BMOSS-Bldg. Maint. & Operations Support System		X	
BTC-BANCS Terminal Concentrator	X		
CAMA-C-Centralized Automatic Msg. Acctg.	X		
CAMS-Comprehensive Automative Mgmt. System			X
CAROT-Centralized Automatic Reporting on Trunks	X		
CC1A-Control Console 1A			X
CC2A-Control Console 2A			X
CCTU-Centralized Trunk Test Unit			X
CMS 3A-Circuit Maintenance System	X		
COMAS III-Computerized Maintenance & Administrative Support			X
COSMOS-Computer System for Mainframe Operations	X		
CRISP-Computer Retrieval Intercept System	X		
CSDS/2-Continual Surveillance Data System		X	
CTOCS-COIN Telephone Operations Center Subsystem			X
DAS/C-Directory Assistance System	X		
DBAS-Data Base Administration System		X	
Due-Detection of Unauthorized Equipment			X
EADAS 1A-Engineering and Admin. Data Acquisition 1A		X	
EADAS NM-Engineering and Admin. Data Acquisition Network Management	X		
EBX-Electronic Billing Complex	X		
E911-Automatic Location Identification/ Data Management System	X		
ICUP-Individual Circuit Usage Peg Count			X
IMTS-Improved Mobile Telephone Service	X		
MMOCS-Minicomputer Maintenance Operations Center		X	
NSCS-Network Services Control Center	X		
RMAS-Remote Memory Administration System	X		
SARTS-Switched Access Remote Test System	X		
SCCS-Switching Control Center System	X		
SES-Service Evaluation System		X	
SES-Service Evaluation System		X	
SMDR-Station Message Detail Recording			X
Star/ACA-System for Telephone Admin Response/Automatic Call Analyser			X
STORS-Stock Order Replenishment System			X
TASC-Telecommunications Alarm Surveillance & Control System	X		
TCAS-T-Carrier Administration System	X		
TURCC-Traffic Usage Reorder Computer Control			X
WESTIC-Tom West's CMS Interface			X
Wizard-Interactive Acquired Rapid Data			X
WATSBOX-TACS-Computerized Bank Switching Network		X	

Table B - MINICOMPUTER SYSTEMS CLASSIFICATIONS

EXHIBIT 2

CONDITIONS REQUIRING

PLANT EMERGENCY REPORTS

(FORM P-7097)

TYPE REPORT	CONDITIONS REQUIRING REPORT	WHO REPORTS	WHEN	REMARKS
Select Circuit	One or more out for 1 min. or more.	Control or Maintenance Offices.	At once.	Maintenance office will report: A. If trouble is in their serving test area. B. Items of interest.
Private line Serious Interruption Report.	20 nongovernment - any duration 5 government - any duration	Control or Maintenance Offices.	At once.	If direction center is out of PNB area, maintenance office report to ARC.
	5 or more SAGE ckts. or sub-system is interrupted. (Any duration)	Direction Center.	At once.	
Flash	Any condition listed - a report to "alert" - given before the full story is known.	Office with knowledge of condition or threat to service.	At once.	Flash reports will carry same number when report changes to abnormal or hazard.
	Sabotage Any condition which might affect service. Any willful damage regardless of amount of service affected or damaged.			By telephone only. Do not use teletype network.
Abnormal	25% of a main toll lead (open wire or cable)	Maintenance Office.	After "FLASH" and when more information is known.	
	Sage circuits – 3 or more	Control or Maintenance Office		
	50% of a tributary toll lead. State if isolated.	Maintenance Office.		
	Toll cable, voice freq., 10 pairs or more.	Maintenance Office.		Includes VF complement in K & L cables.
	Coaxial cable 1 tube or more.	Maintenance.		
	Exchange, trunk or composite cable - 5 pairs or 5% of exchange pairs or 10% of exchange telephone service.	Maintenance Toll - Plant Service Center.		When affected pairs carry toll message ckts., private line ckts., or exchange tel. serv.
	Carrier systems 2 or more	Maintenance and Control		If control office is out of area, maintenance will report to ARC.
	Isolations – All	Maintenance and Control		
	RADIO - 1. One or more radio channels or one or more land receivers become inoperative due to a trouble condition.	Control Office	After "FLASH" and when more information is known.	Includes: Coastal Harbor point to point urban, hiway or maritime. Single or multiple channel micro-wave systems with or without alarms.
	2. Protection spares - automatic or remote. 3. FMT's	Alarm Center and/or Control Office.		A radio relay message unit (MUR) is a radio "FAX" assigned for message use in one direction and from an operating standpoint is defined below:

EXHIBIT 2 (Cont.)

TYPE REPORT	CONDITIONS REQUIRING REPORT	WHO REPORTS	WHEN	REMARKS
Abnormal	4. FMR's 5. TDAS lines 6. MUR 7. CI alarm failures		After "FLASH" and when more information is known.	An MUR will normally extend from the input of the line hybrid at the transmitting end of the wiring (or SPR) chan.out of the L line switch at the rel. end. The complete MUR will consist of: A. trans. wire entrance link B. FMT C. one or more radio (R) units in tandem D. FMR E. receiving wire entrance link and assc. L line switching
	GENERAL Common equipment effecting: 12-or more VF ckts. 4-or more CXR chan groups. 2-or more "VF" CXR telegraph sys. 12-or more grd. or metallic tel. FAX Failure of 50% of a trunk group to a toll or exchange central office unit. 100 or more Tel. Co.,stations out of service in a 100 to 999 station exchange or 50% in exchange of less than 100 stations. 500 or more Tel. Co. stations out of service in a 1000 or more station single office exchange. 1000 or more Tel. Co. stations out of service in a multi-office exchange. Common equipment or power failure affecting service and likely to cause public or news comment. False operation of civil air defense warning signals - also signals inspired by enemy action. Personal injury liability which may be of public or news interest or is estimated to amount to about $50,000.00.	Maintenance Office or Plant Service Center		
Hazardous	Threatening or existing conditions which may effect service such as: 1. floods 2. storms 3. earthquake 4. slides 5. fires 6. power failures of 2 hours or more, or failure of emergency equipment, etc.	Office with knowledge of conditions	After "FLASH" and when more information is known.	

EXHIBIT 3

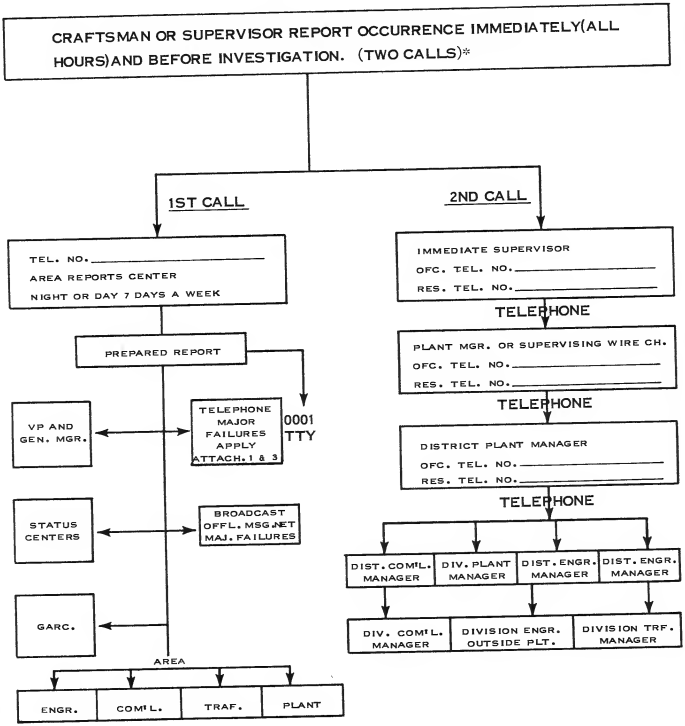
SECTION 002-502-900 PN

NOTIFICATION CHART
PLANT EMERGENCY REPORTS

P-7098 (3-66)

(FORM P-7097)

SEE 002 - 502 - 900 PN



*FOLLOW UP WITH FIRST SUPPLEMENTAL REPORT WITHIN 30 MINUTES.

PLANT EMERGENCY REPORTS WHILE EMERGENCY CONTROL CENTERS ACTIVATED

1. GENERAL

1.01 Activation of Washington-Idaho Area Emergency Control Centers is covered in P.I. 970.51, Section 2, Paragraphs 1.12, to 1.14 inclusive.

1.02 Activation of Emergency Control Centers in Oregon is covered by the Oregon Area Interdepartmental Major Restoration Manual.

1.03 C.I. 39 (P.I. 976.00), Emergency Disaster Reporting Plan, provides for special Plant, Traffic and Engineering reporting from the area level to the General Administration Emergency Control Center (GAECC).

(a) The special ECC reports required by C.I. 39 in no way remove the need for continuing the Plant Emergency Reports, Form P-7097, covered by this practice. They are not completely parallel with the ECC reports in content, purpose or distribution.

2. REPORTING PROCEDURE VARIATIONS

2.01 During the time Emergency Control Centers are activated, reporting procedures will vary from the instructions in the main part of this practice, as follows:

(a) District and/or Division ECC Activated

(1) All Plant Emergency Reports shall be sent by the Plant Manager or other office involved to both the District ECC and the Area Reports Center.

Note: In the Washington-Idaho Area the Division and Area ECC's are consolidated into one whenever possible. If a separate Division ECC is activated, the District ECC will relay reports to the Division ECC.

In the Oregon Area, all District ECC's report directly to the Area ECC.

(2) The Area Report Center will process these reports in the normal manner.

(b) Area ECC Activated

(1) Plant Emergency Reports shall be sent the same as in (a), above.

(2) The Area Reports Center will forward reports in the normal manner and, in addition, send all reports to the Area Emergency Control Center.

ALASKA CABLES AND FACILITIES GOING INTO CANADA

1. GENERAL

1.01 This appendix replaces Appendix 2, Issue B to Section 002-502-900 PN. As this is a complete revision, arrows indicating changes are omitted.

1.02 This appendix outlines the emergency reporting procedures and restoration control arrangements for the Alaska Undersea Cables and other Long Lines owned facilities extending from the Washington-Idaho Area into Canada and Alaska.

2. REPORTING RESPONSIBILITIES

2.01 Angeles Point (LL) will report Alaska Undersea Cable hazardous and abnormal conditions to the Oakland IMC (International Maintenance Center) by order circuit or telephone.

2.02 The Seattle Toll Test Room will report to the Oakland IMC on the conditions on the facilities between Seattle and Angeles Point (LL). The Seattle Toll Test Room will also report to WARC (Washington Area Reports Center) on these facilities to Angeles Point (LL).

2.03 WARC will report any necessary details on TT0001.

2.04 The following telephone numbers are for reporting:

Oakland IMC	415-836-2476
Angeles Point (LL)	206-457-4447
WARC	206-682-9500

3. RESTORATION AND REROUTES

3.01 Oakland IMC has the responsibility for restoration plans and for assigning reroutes for all systems or services that go into Alaska or Canada from PNB territory. They will dial directly with the circuit control offices involved.

3.02 The Seattle Toll Test Room is responsible for restoration of facilities and services between Seattle and Angeles Point (LL). The Seattle Toll Test Room shall keep Oakland IMC advised of restoration progress. When reroutes are not available, Oakland IMC must be advised and they will arrange for alternate restoration methods.

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ADDRESSEES FOR SERIOUS INTERRUPTION REPORTS

Send Serious Interruption Reports via TTY to:

	Address Code
1. Plant Operations Supervisor Seattle, Washington (Gen. Adm.)	SEAT 631 - PS
2. General Plant Operations Supervisor - W-I Area Seattle, Washington	SEAT 12 - WS
3. Plant Operations Supervisor Oregon Area Portland, Oregon	PTLD 19 - DJ
4. Division Plant Manager - Outside Portland, Oregon	PTLD 12 - CW
5. Division Plant Manager - Portland Portland, Oregon	PTLD 13 - CU
6. Division Plant Manager - Seattle Seattle, Washington	SEAT 13 - EK
7. Division Plant Manager - Western Seattle, Washington	SEAT 14 - EK
8. Division Plant Manager - Eastern Spokane, Washington	SEAT 7-13 - PE
9. W-I Area: District Plant Manager - Toll	SEAT 122 - SK
Ore. Area: Supervising Toll Wire Chief	PTLD 1232 - CK

NOTE: On reports of outages prepared by Washington-Idaho people if the trouble is in Oregon, include PTLD 12 in addressees. On reports prepared in Oregon and trouble is in Washington-Idaho Area, include Seat 12 in addressees. In other than these cases reports need not be sent "cross-area".

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EVENTS OF NATIONAL INTEREST, WELFARE AND EMERGENCY

1. GENERAL

1.01 Situations of National importance require certain notifications and may require that certain restrictions be placed on Plant operations.

1.02 Restrictions are imposed:

(a) To limit the normal activities of Company personnel and the personnel of contractors performing work for the Company to assure maximum availability of our facilities and to reduce the possibilities for accidental interruptions.

(b) To alert Company and Bell System personnel to prepare for an impending or actual emergency situation.

1.03 The degree of restriction to be placed on Plant activities depends upon whether the situation is classified as being of NATIONAL INTEREST, affecting the NATIONAL WELFARE, or a NATIONAL EMERGENCY. These classifications are coded Condition Blue, Condition Yellow and Condition Red, respectively. Condition Blue or Condition Yellow may also apply on a local or regional basis during certain situations.

1.04 The declaration and classification of an event or condition of National importance is broadcast on TTY-0001 and may be originated by 195 Headquarters, by Long Lines Headquarters, or by one of the Operating Company's Headquarters. Termination of the event or condition will usually be announced by the same office that declared the condition.

(a) The General Administration Reports Center and both Area Reports Centers monitor TTY-0001.

(b) Notifications of a declaration of an event to be of National importance should specify:

(1) The reason for the declaration.

(2) Scope of the event or condition, if known.

(3) Time of the event, if known.

(4) Name of the individual making the declaration.

1.05 Certain individuals, by titles, have been assigned the responsibility for:

(a) Declaring an event or a condition to be of National concern.

(b) Declaring the termination of the event or condition.

(c) Receiving the notification of the declaration of an event or condition to be of National concern.

(d) Receiving the notification of the termination of the event or condition.

1.06 The telephone numbers of the designated individuals can be found on the Plant Emergency Call List of Key Personnel, issued by the 195 Headquarters General Service Organization.

1.07 For PNB the designated personnel are:

(a) General Plant Manager - Washington

(b) General Plant Manager - Oregon

(c) Assistant Vice President - Operations

2. DEFINITIONS

2.01 Condition Blue: This signifies an event of NATIONAL INTEREST. Some examples of such events are NASA manned space flights, sporting events, political conventions, National elections, Christmas traffic, severe storms and man-made catastrophes. They may be of limited scope and will frequently be for a specified time period. Some events may not require restricted activities for the entire period of the event. In this instance, Condition Blue may be terminated following the more crucial portion.

2.02 Condition Yellow: This signifies an event affecting the NATIONAL WELFARE. An example of this condition was the Cuban missile crisis of October, 1962. This condition envisions an event generally of unlimited scope and of unknown or prolonged length.

2.03 Condition Red: This condition signifies a NATIONAL EMERGENCY. It will exist only if an attack is imminent or actually under way. It envisions a period of indefinite length and scope.

3. DISTRIBUTION OF DECLARATIONS AND TERMINATIONS

3.01 American Telephone and Telegraph Company BSP Section 010-122-010 includes details for Operating Company Headquarters reports going to 195 Headquarters, Long Lines Status Center, etc.

3.02 Immediately upon receipt of reports of National concern, the Area Reports Center shall:

(a) During Regular Business Hours

(1) Telephone the reports to the titles listed in Attachment #1 to this appendix, using this format:

"This is a FLASH from the Area Reports Center. The American Company at New York has just declared (or terminated) Condition _____ (Blue, Yellow or Red) in connection with _____ (the event). Please arrange for appropriate action under Appendix 4 of Bell System Practice 002-502-900 PN."

Note: Log the names of all recipients and the time the message was passed to them.

(2) Immediately transmit the same message via the official teletypewriter network to the titles listed in Attachment #2 to this appendix.

Note: Precut tapes should be prepared in advance for each type of declaration and termination. This will expedite transmittal.

(b) Outside Regular Business Hours

(1) WARC - -

Notify by telephone the following Toll Test Room Supervisors:

Tacoma	FU 3 - 0560
McChord	FU 3 - 0718
Spokane	509-838-0361
Seattle	345-6918

(2) ORAC - -

Notify by telephone:

Portland Toll Test Room	226-5141
Adair CTM	503-924-5561
Capital Switchroom	223-1126
Atlantic Switchroom	281-1121
Belmont Switchroom	232-1121

(3) BOTH AREA REPORTS CENTERS - -

1. Notify at their homes, by telephone, one person in each group as listed in Attachment #3 to this appendix.

2. On opening of business the next day, transmit the same urgent official messages as specified in Paragraph 3.02 (a) (1).

4. PLANT OPERATING RESTRICTIONS AND PRECAUTIONS

4.01 Immediately upon receipt of a Blue, Yellow or Red alert all Plant personnel shall observe the precautions and restrictions listed in the following paragraphs. Additional items may be specified by Area Plant management and should be circulated to all concerned by the most expedient means available.

CONDITION BLUE

4.02 Some of the events which warrant a Condition Blue alert are known sufficiently in advance to permit all interested groups to prepare detailed plans for handling the specific situation.

4.03 Circuit order work, central office installations, outside plant activities and routine testing should be deferred at those locations where it could adversely affect the services associated with the event of NATIONAL INTEREST.

4.04 Protection channels in and around the section of the country involved should be kept available and capable of automatic switching where provided. They shall not be used for routine testing or restoration "dry runs."

4.05 If neither a protection channel nor a spare television channel is available, considerations should be given to providing special coverage in the unprotected section during the critical time or service period.

CONDITION YELLOW

4.06 Routine maintenance or testing work can be performed only if spare patching equipment or facilities are available. Use every reasonable precaution to avoid interrupting any working service.

4.07 Emergency Control Centers, Alarm Centers and Maintenance Centers should generally be manned continuously by thoroughly trained personnel. Broadband restoration plans shall be reviewed by the personnel covering the Restoration Control Center. Restoration plan "Dry Runs" shall be deferred.

4.08 Consideration shall be given to providing coverage at unattended Radio Relay locations where neither a protection channel nor a spare TVS is available.

4.09 Radio Relay locations other than those covered in Paragraph 4.08, all "K" and "L" carrier auxiliary stations, and all "K" and "L" carrier cable routes should be patrolled every 48 hours or more often, depending upon the situation at each specific location.

4.10 Consideration should be given to providing continuous coverage at switching or junction offices normally having only partial coverage.

4.11 All emergency engines should be tested at least once every 48 hours (either remotely or by a maintenance patrol). Insofar as practicable, fuel tanks shall be kept filled.

4.12 Food, water, bedding and other supplies should be checked or considered for keeping personnel in attended buildings, including emergency control and Headquarters locations.

4.13 Fallout protected offices should check radiological and other equipment provided for the safety of personnel.

CONDITION RED

4.14 All restrictions covered in Paragraphs 4.01 to 4.13 shall be followed. In addition to these restrictions, the following security measures should be observed.

4.15 At strategic locations, such as large terminal or junction offices, essential people should remain in the building.

4.16 Consideration shall be given to increasing the frequency patrols provided under Paragraph 4.09 to cover critical locations at least once in every 12 hours, if consistent with the safety of the personnel.

4.17 Important offices shall strengthen their security by placing armed guards on 24-hour duty.

4.18 Emergency Control Centers and/or Relocation Centers (Emergency Headquarters) should check the condition of their furnishings, supplies, tools and communication facilities for proper operation.

4.19 Consideration should be given to covering or augmenting the coverage of Emergency Control Centers and/or Relocation Centers (Emergency Headquarters). The Management group responsible for the operation of each center will provide coverage as specified by the Area's emergency procedures manual.

ATTACHMENT #1

NOTIFICATION LIST – REGULAR BUSINESS HOURS

In every case the called personnel shall notify his immediate supervisor.

OREGON AREA

The Oregon Area Reports Center shall telephone:

* General Plant Supervisor		226-5551
CTM Eugene		343-8415
CTM Adair		924-5561
CTM Klamath Falls		882-3409
CTM Medford		779-1134
Supv. Toll Wire Chief, Portland		226-8040
District Plant Manager, Portland Westside	or	226-5361 226-8976
District Plant Manager, Portland Northeast	or	233-4387 233-4368
District Plant Manager, Portland Southeast	or	233-4321 233-4233
General Administration Report Center (GARC)	(206)	345-4520 345-4560

* Chairman of Area Interdepartmental Emergency Committee

WASHINGTON-IDAHO AREA

The Washington Area Reports Center shall telephone:

General Administration Report Center (GARC)	or	345-4520 345-4560
CTM Seattle		345-6918
CTM Spokane		509-TE8-0361
CTM Tacoma		FU 3-0551

Seattle Division

CTM - Seattle shall telephone:

CTM North Bend		TU 8-4213
CTM Bellingham		733-9036
Plant Staff Supervisor		345-4502
Division Plant Supervisor		345-6743
Division Plant Manager	or	345-6460 345-4882

ATTACHMENT #1 (Cont'd.)

NOTIFICATION LIST – REGULAR BUSINESS HOURS

In every case the called personnel shall notify his immediate supervisor.

WASHINGTON-IDAHO AREA

Western Division

CTM - Tacoma shall telephone:

Division Plant Supervisor - Seattle	345-6730
CTM McChord	FU 3-0718
Supv. Toll Wire Chief - Tacoma	FU 3-0264
Plant Staff Supervisor - Seattle	345-3221

Division Plant Supervisor - Seattle shall telephone:

District Plant Manager	Tacoma	FU 3-0511
District Plant Manager	Southwest	423-9060
District Plant Manager	Northwest	345-3926
Division Const. Supt.	Tacoma	FU 3-0761

Supervising Toll Wire Chief - Tacoma shall telephone:

CTM Olympia	943-1460
CTM Longview	423-9010

Eastern Division

CTM - Spokane shall telephone:

District Plant Manager	Spokane	TE 8-0448
District Plant Manager	Inland	CH 8-0501
Division Plant Manager	Spokane	TE 8-0411

ATTACHMENT #2

NOTIFICATION LIST, (TELETYPEWRITER)

WASHINGTON-IDAHO AREA

TITLE	ADDRESS		CDC OR TWX #
GARC	SEATTLE	631	PS
V.P. & GENERAL MANAGER	SEATTLE	612	PS
DEF. ACTIVITIES DIRECTOR	SEATTLE	67	PJ
GENERAL TRAFFIC MANAGER	SEATTLE	51	EA
GENERAL COMMERCIAL MANAGER	SEATTLE	21	PS
GENERAL MARKETING MANAGER	SEATTLE	221	PJ
CHIEF ENGINEER	SEATTLE	41	SJ
GENERAL PLANT MANAGER	SEATTLE	11	EF
GENERAL PLANT OPRNS. SUPVR.	SEATTLE	12	EF
TOLL SERVICE SUPERVISOR	SEATTLE	123	SQ
DIVISION PLANT MGR., SEATTLE	SEATTLE	13	EK
DIVISION PLANT MGR., WESTERN	SEATTLE	14	EK
DIVISION PLANT MGR., EASTERN	SEATTLE	7-13	PE
DISTRICT PLANT MGR., TOLL	SEATTLE	122	SK
PLANT MANAGER, DIST. 1	SEATTLE	131	EK
PLANT MANAGER, DIST. 2	SEATTLE	100*	PS
PLANT MANAGER, DIST. 3	SEATTLE	100*	PS
DISTRICT PLANT MGR., TACOMA	SEATTLE	132	ES
DISTRICT PLANT MGR., LONGVIEW	SEATTLE	133	PF
DISTRICT PLANT MGR., N.W.	SEATTLE	134	SB
DISTRICT PLANT MGR., SPOKANE	SEATTLE	7-131	WJ
DISTRICT PLANT MGR., YAKIMA	SEATTLE	7-132	EZ
STWC SEATTLE	SEATTLE	1210	SQ
STWC MC CHORD	SEATTLE	1219	ES
STWC SPOKANE	SEATTLE	7-1211	WA
STWC YAKIMA	SEATTLE	7-1212	EJ
PLANT MANAGER, EPHRATA	SEATTLE	7-1217	EQ
PLANT MANAGER, PASCO	SEATTLE	7-1322	EU
PLANT MANAGER, WALLA WALLA	SEATTLE	7-1321	EX
PLANT MANAGER, LEWISTON	SEATTLE	7-1323	ED
PLANT MANAGER, MOSES LAKE	SEATTLE	7-1313	EB
PLANT MANAGER, WENATCHEE	SEATTLE	7-1214	SF
PLANT MANAGER, ABERDEEN	SEATTLE	1333	PQ
PLANT MANAGER, VANCOUVER	SEATTLE	1334	WK
PLANT MANAGER, LONGVIEW	SEATTLE	1331	PF
PLANT MANAGER, AUBURN	SEATTLE	1342	910-421-2910
PLANT MANAGER, RENTON	SEATTLE	1341	WZ
PLANT MANAGER, BREMERTON	SEATTLE	1344	910-449-2820
PLANT MANAGER, OLYMPIA	SEATTLE	1335	WD
PLANT MANAGER, BELLINGHAM	SEATTLE	1343	PK
CTM, BELLINGHAM	SEATTLE	1213	PK
WIRE CHIEF, PORT ANGELES	SEATTLE	1345	910-446-2970
WIRE CHIEF, CENTRALIA	SEATTLE	1332	510-786-0240

ATTACHMENT #2 (Cont'd.)

NOTIFICATION LIST, (TELETYPEWRITER)

OREGON AREA

TITLE	ADDRESS		CDC OR TWX #
GARC	SEATTLE	631	PS
V.P. & GENERAL MANAGER	PORTLAND	61	DA
GENERAL PLANT SUPERVISOR	PORTLAND	16	CU
DEF. ACCOUNTS MANAGER	PORTLAND	100*	DJ
GENERAL TRAFFIC MANAGER	PORTLAND	51	DK
GENERAL COMMERCIAL MANAGER	PORTLAND	21	DJ
GENERAL MARKETING MANAGER	PORTLAND	22	DJ
GENERAL PLANT MANAGER	PORTLAND	11	CW
CHIEF ENGINEER	PORTLAND	41	CF
PLANT OPRNS. SUPERVISOR	PORTLAND	19	DG
PLANT SERVICE SUPERVISOR (INSIDE)	PORTLAND	100*	DJ
DIVISION PLANT MGR., PORTLAND	PORTLAND	13	CU
DIVISION PLANT MGR., OUTSTATE	PORTLAND	12	CW
DISTRICT PLANT MGR. - PTLD. WS.	PORTLAND	013	CZ
DISTRICT PLANT MGR. - PTLD. N.E.	PORTLAND	131	910-464-6170
DISTRICT PLANT MGR. - PTLD. S.E.	PORTLAND	141	910-464-6171
DISTRICT PLANT MGR., PENDLETON	PORTLAND	1211	BS
DISTRICT PLANT MGR., EUGENE	PORTLAND	0119*	AS
STWC, PORTLAND	PORTLAND	1232	CK
DIST. PLANT MGR., SALEM	PORTLAND	0126	BJ
SWC, EUGENE	PORTLAND	0119*	AS
PLANT MANAGER, ALBANY	PORTLAND	1218	AB
PLANT MANAGER, ASTORIA	PORTLAND	1223	910-466-8012
PLANT MANAGER, BAKER	PORTLAND	1228	AE
PLANT MANAGER, BEND	PORTLAND	1213	AF
PLANT MANAGER, CORVALLIS	PORTLAND	1219	AJ
PLANT MANAGER, COTTAGE GROVE	PORTLAND	1224	510-590-0710
PLANT MANAGER, DALLAS	PORTLAND	1217	BJ
PLANT MANAGER, GRANTS PASS	PORTLAND	1227	510-755-0771
PLANT MANAGER, HERMISTON	PORTLAND	1216	BS
PLANT MANAGER, KLAMATH FALLS	PORTLAND	1212	AW
PLANT MANAGER, MEDFORD	PORTLAND	1226	AZ
PLANT MANAGER, NEWPORT	PORTLAND	1222	510-590-0840
PLANT MANAGER, PENDLETON	PORTLAND	1214	BA
PLANT MANAGER, ROSEBURG	PORTLAND	1225	BU
PLANT MANAGER, THE DALLES	PORTLAND	1215	BE
PLANT MANAGER, TILLAMOOK	PORTLAND	1220	510-590-0911

* Specify addressee's title.

SECURITY RESTRICTIONS APPLICABLE TO PLANT EMERGENCY REPORTING

1. GENERAL

1.01 This section provides guides and limitations necessary to maintain security requirements when reporting (Plant Emergency Reports) outages to various sensitive services. These guides have been provided by Pacific Northwest Bell Defense Activities people in conjunction with their American Telephone and Telegraph and Long Lines coordinates.

2. REPORTING RESPONSIBILITIES

2.01 This section does not alter reporting responsibilities as provided in the Main section.

2.02 It is the responsibility of both the reporting office and the Area Reports Centers to maintain the security required.

3. BMEWS CIRCUITS

→ **3.01** When reporting outages to circuits of this classification, security regulations prohibit disclosing a site isolation or the use of written communication during any service outage. After a service interruption or site isolation has been restored, information such as lease number, circuit terminals, lost service time, trouble cause and trouble location should be transmitted in accordance with requirements of the main section and Paragraph 5 of this appendix.

4. SAGE CIRCUITS

4.01 A Plant or equipment failure putting a site "out of operation" shall not be written or typed on a Plant Emergency Report (of any type) until at least partial restoration of service has been affected. Instead, when such an interruption occurs, verbal reporting only shall be employed. The reporting office should telephone the Area Reports Center who shall then telephone predesignated Area people and the General Administration Reports Center via 4ZP 2504 or 4ZP 2505. Out of hours notify General Administration Personnel in accordance with the call list in the main section.

4.02 The telephone call shall be considered the initial report and subsequent reports numbered accordingly.

4.03 A plant or equipment failure partially affecting SAGE service but not totally disabling a site, shall be reported in accordance with the requirements of the Main section (Exhibit 2, Form P7097). The following limitations then apply -

1. The failed circuit shall not be identified by number. Show instead quantities of circuits failed and totals (i. e., 7 of 17 failed).

2. The circuit terminals shall be specified, (i. e., Fallon - Medford).

3. The trouble locations shall be identified in broad, common terms, (i. e., failed in N1E - Aberdeen). Stating specific locations such as exact latitude and longitude are not permitted.

4. The trouble cause shall be stated, (i. e., blown fuse).

5. SELECTED CIRCUITS (EXCLUDING BMEWS)

5.01 When an outage occurs to a (single) selected circuit due to any single cause, the circuit number should be identified on the PER.

5.02 When a (single) failure involves more than one selected circuit, the affected selected circuits shall not be listed by their private line identity number.

5.03 In the narrative remarks, Line "G" of the PER, be sure to specify the number (quantity) of selected circuits involved.

5.04 Other information such as terminal locations, trouble cause and location, and lost service time should be provided in accordance with requirements of the main section.

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EXHIBIT 3

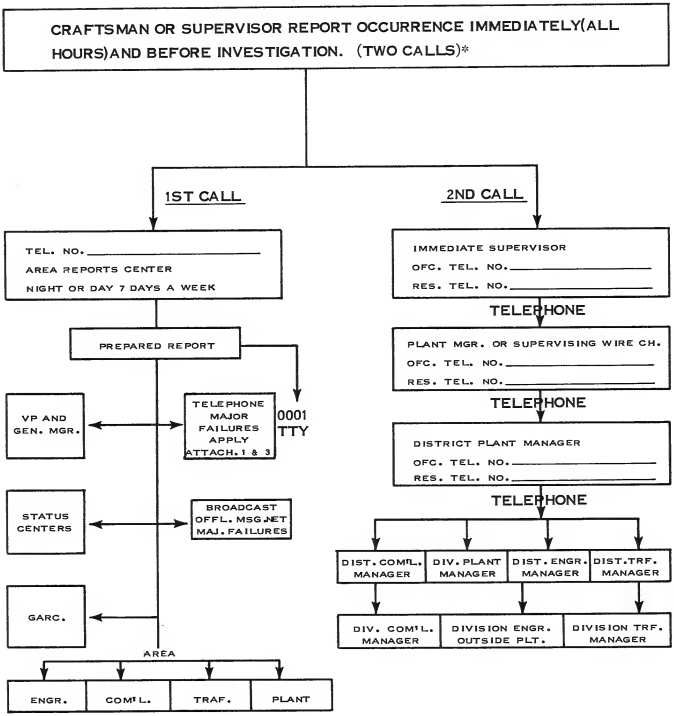
SECTION 002-502-900 PN

NOTIFICATION CHART
PLANT EMERGENCY REPORTS

P-7098 (3-66)

(FORM P-7097)

SEE 002 - 502 - 900 PN



*FOLLOW UP WITH FIRST SUPPLEMENTAL REPORT WITHIN 30 MINUTES.

ATTACHMENT #3

NOTIFICATION LIST - OUTSIDE REGULAR BUSINESS HOURS

GENERAL ADMINISTRATION & WASHINGTON-IDAHO AREA

GROUP I - GENERAL ADMINISTRATION

1. Van Auken, O. P.	LA 3 - 4050
2. Nichols, L. D.	SH 7 - 2266
→ 3. Purcell, W. V.	LI 2 - 5156
4. Kronenberg, G. H.	GL 4 - 6644
5. Piland, J. C.	VI 2 - 2583
6. Gundersen, D. L.	GL 4 - 5110

GROUP II - GENERAL PLANT

1. Eitelberg, P.	EM 4 - 3314
→ 2. Rosenau, A. R.	LA 5 - 5577
3. Mutchler, R. J.	AD 2 - 3235
4. Davenport, R. G.	LI 2 - 8477
5. Guinn, D. E.	AD 2 - 3242

GROUP III - SEATTLE DIVISION

1. Hornecker, J. W.	SH 6 - 5789
2. Croan, M. A.	TA 4 - 0555

GROUP IV - WESTERN DIVISION

1. Ball, H. E.	WA 7 - 2698
2. Johnson, R. W.	SH 6 - 7733
3. McIntyre, G. E.	AD 2 - 8443

GROUP V - EASTERN DIVISION

1. Whitten, R. L.	509-MA 4 - 3659
2. McWhorter, C. W.	509-KE 4 - 3688
3. Lee, R. O.	509-FA 8 - 6161

Area Reports Center will telephone one supervisor in <u>each group</u>, starting with Number One in the group until one is contacted.

Each contacted supervisor is responsible for notifying other supervisors, as appropriate, within his organization.

ATTACHMENT #3 (Cont'd.)

NOTIFICATION LIST - OUTSIDE REGULAR BUSINESS HOURS

OREGON AREA

GROUP I - GENERAL PLANT

→ 1.	Hanson, Roy	636-1071
2.	Brennfleck, G. A.	253-2988
3.	Fuqua, S. D.	636-2350

GROUP II - PORTLAND DIVISION

1.	Cunningham, F.V.	246-4907
2.	Sweeney, R. P.	288-1005
3.	Warrick, H. H., Jr.	646-3033

GROUP III - OUTSTATE DIVISION

1.	Collins, F. L.	343-2322
2.	Martin, D. F.	636-1222
3.	Derington, L. E.	222-7492

Area Reports Center will telephone one supervisor in each group, starting with Number One in the group until one is contacted. The ARC will also notify General Administration Personnel as shown on Page 1 of this appendix.

Each contacted supervisor is responsible for notifying other supervisors, as appropriate, within his organization.

SECURITY RESTRICTIONS APPLICABLE TO PLANT EMERGENCY REPORTING

1. GENERAL

1.01 This section provides guides and limitations necessary to maintain security requirements when reporting (Plant Emergency Reports) outages to various sensitive services. These guides have been provided by Pacific Northwest Bell Defense Activities people in conjunction with their American Telephone and Telegraph and Long Lines coordinates.

2. REPORTING RESPONSIBILITIES

2.01 This section does not alter reporting responsibilities as provided in the Main section.

2.02 It is the responsibility of both the reporting office and the Area Reports Centers to maintain the security required.

3. BMEWS CIRCUITS

3.01 When reporting outages to circuits of this classification, security requirements prohibit identification of the circuit by its lease number or "BMEWS". Other information such as terminal locations, trouble cause, and location, and lost service time should be provided in accordance with requirements of the main section.

4. SAGE CIRCUITS

4.01 A Plant or equipment failure putting a site "out of operation" shall not be written or typed on a Plant Emergency Report (of any type) until at least partial restoration of service has been affected. Instead, when such an interruption occurs, verbal reporting only shall be employed. The reporting office should telephone the Area Reports Center who shall then telephone predesignated Area people and the General Administration Reports Center via 4ZP 2504 or 4ZP 2505. Out of hours notify General Administration Personnel in accordance with the call list in the main section.

4.02 The telephone call shall be considered the initial report and subsequent reports numbered accordingly.

4.03 A plant or equipment failure partially affecting SAGE service but not totally disabling a site, shall be reported in accordance with the requirements of the Main section (Exhibit 2, Form P7097). The following limitations then apply -

1. The failed circuit shall not be identified by number. Show instead quantities of circuits failed and totals (i. e., 7 of 17 failed).

2. The circuit terminals shall be specified, (i. e., Fallon - Medford).

3. The trouble locations shall be identified in broad, common terms, (i. e., failed in N1E - Aberdeen). Stating specific locations such as exact latitude and longitude are not permitted.

4. The trouble cause shall be stated, (i. e., blown fuse).

5. SELECTED CIRCUITS (EXCLUDING BMEWS)

5.01 When an outage occurs to a (single) selected circuit due to any single cause, the circuit number should be identified on the PER.

5.02 When a (single) failure involves more than one selected circuit, the affected selected circuits shall not be listed by their private line identity number.

5.03 In the narrative remarks, Line "G" of the PER, be sure to specify the number (quantity) of selected circuits involved.

5.04 Other information such as terminal locations, trouble cause and location, and lost service time should be provided in accordance with requirements of the main section.

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